



PurpleLight Up platform accessibility statement

At PurpleSpace we strive to make everything we do as accessible and inclusive as we possibly can. That includes ensuring that the platforms we use are as accessible as possible.

The PurpleLight Up platform has been tested to ensure that it works for as many people as possible. There are some parts of the site which are less accessible than we would have liked – we’re working with our partners to ensure that future versions of the platform are more accessible.

You should be able to:

- Navigate and interact with the whole platform using a keyboard alone
- Navigate and interact with the whole platform using a screen-reader
- Zoom the page up to at least 300%
- View all our video streams using captions

The way in which the platform operates, in some instances, is not in line with how some users may be used to working. As a result, we’ve provided a couple of short guides below to help everyone access the platform.

We set up a [‘Test the System’ option](#) within the platform to allow everyone to get a sense of how the platform works before the event starts.

Screenreader users

The PurpleLight Up platform should work for most screen reader users however, there are a number of differences in how it operates to most websites. Most of these differences are due to the underlying technology used and the live event nature of the platform.

Navigation

The main navigation of the platform uses buttons rather than links. This means that when you’re using the navigation, you’ll hear each element described as a button. Because of the underlying technology, when you active a button the content will load without the browser refreshing. This means you won’t be notified that new content has loaded.

To help with this, when you select a navigation button the screen reader focus will be moved into the main content area.

Event rooms

When you join one of the sessions, the live stream for the session will start automatically. This means that you'll hear the audio from the session automatically.

To pause the video, you can press the TAB key twice to get to the pause button or TAB key three times to mute the audio instead.

The event rooms may also include a chat room, Q&A, Poll and Notes depending on the event. These are located after the video controls on each page. The messages in each of these interactive elements are not within the tab order and so must be reached using your normal text navigation controls.

Programme

The programme for the event is spread over 2 days – Wednesday 2nd December and Thursday 3rd December (GMT). On the programme page there is a day switcher that allows you to move between the two days. There is also the option to view your own personal programme that you can add to.

Each item within the programme consists of a link to take you to the session and a bookmark option to add it to your own programme. The option for adding to your own programme is not correctly labelled but is the tab stop after the main link to the session.

Live Captions

Almost all videos and sessions are subtitled. Our thanks go to our friends at MyClearText for providing the majority of the captioning. Sessions in India and in North America also include sign language.

Help and Support during the event

There is a live helpdesk throughout the 24 hour Global Broadcast. When you are on the platform, you are able to access the helpdesk by clicking on 'Live Helpdesk'. Alternatively, please email: info@chewevents.co.uk

This email will be monitored for the full 24 hours.

Feedback

We want to make sure that we're always learning about how we can better do events such as Purple Light Up. If you have any feedback about the event or the platform then please let us know by emailing info@purplespace.org